Scroll Viewport

Product Overview

Scroll Viewport transforms your documentation in Confluence into a searchable, easy to navigate help center that can be restricted or available publicly to users.

Key Features

- A visual theme editor to customize and brand your site - no coding knowledge needed
- Apply custom CSS or JS to extend customization
- Include Open API-compliant documentation
- Easily integrate with analytics tools and support systems
- Embed in-app help into your app so users get the help they need without leaving your app.
- Publish versioned, translated, and conditional content to your help center with Scroll Documents.

Target Customer

Teams that want to publish their collective knowledge to a customized help site.

Pricing

- Flat fee (up to 10 users) at USD 20.00 per month
- For 11-100 users: **$2.25** per user per month

How We Win

- **Fast and reliable static sites.** Viewport sites are static sites that are deployed independent from Confluence. This means they are very quick to load and are available even if your Confluence isn't.
- **No coding knowledge needed** - Viewport's visual theme editor allows everyone to customize and brand a site regardless of web development skills.
- **Beautiful Help Center Theme** - Viewport's out of the box theme ensure that any site looks great by default. Viewport is super simple and quick to implement.
- **Advanced content management integrations**. Viewport integrates with other Scroll apps to provide versioned, conditionalized and multi-language content for the site.

Competitor Weaknesses

- **No flexible authentication options** - Competitor sites are public or, if login protection is possible, require an Atlassian account. Viewport offers SSO and a simple token login method.
- **Low accessibility score** - By default, competitor sites contain accessibility issues. Viewport sites on the other hand have been matched against WCAG.
- **Low SEO score.** Meta descriptions or options to adjust these are often missing in competitor tools, resulting in a lower SEO score.

Feature comparison – Confluence based apps

		Scroll Viewport	Instant Websites	Content Exporter	Refined
Configuration options	CUSTOMIZABLE LOOK & FEEL	✓	ONLY WITH CUSTOM CODE	ONLY WITH CUSTOM CODE	✓
	CUSTOM DOMAIN	✓	✓	✗	✓
	AUTHENTICATION	✓	✗	✗	ONLY THROUGH ATLASSIAN
	REDIRECTS	✓	✓	✗	✓
Site delivery	MOBILE RESPONSIVE	✓	✓	✗	✓
	ACCESSIBLE	✓	✓	✗	LOWER SCORE
	SEO OPTIMIZED	✓	✓	✗	LOWER SCORE
	FAST AND RELIABLE	✓	✓	✓	✗
Reporting	SITE ANALYTICS	✓	✓	✗	✓

		Scroll Viewport	Instant Websites	Content Exporter	Refined
Advanced content management needs	MULTI-VERSION	✅	❌	❌	❌
	MULTI-LANGUAGE	✅	❌	❌	❌
	CONDITIONALIZED CONTENT	✅	❌	❌	❌

Further Resources

Customer Case Studies

- Navigating the Cloud: NAGRA's Documentation Journey with Confluence and the Scroll Apps
- Empowering Data Excellence: Shinydocs' Journey with the Scroll Apps and Confluence
- Tools Merge, Teams Unite: Emplifi's Enablement Journey with Confluence and the Scroll Apps
- Example Help Centers from customers

FAQs

Scroll Viewport for Confluence Cloud: FAQs

Have more questions?

Contact us: help@k15t.com / K15t Support

Scroll Viewport for Confluence Cloud