Meeting Regulatory Requirements with Atlassian Confluence and Scroll Versions

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Case Study:

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"With Scroll Office and Scroll Versions, we can manage the whole documentation process within the Confluence infrastructure – and create our final documents from the repository."

Norbert Bittner, CEO, up to data professional services

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Up to data professional services is an IT provider based in Wörrstadt, Germany. With a workforce of 31, it serves enterprises in the life sciences, food, and chemical industries. Its customers include leading pharmaceutical players – Boehringer Ingelheim; Daiichi Sankyo; Merck, Sharpe and Dohme – and industrial companies such as Pirelli and the Daimler subsidiary EvoBus.

Up to data's iStudyReporter software is a reporting solution for companies in the pharmaceutical and food industries. The package simplifies and streamlines the preparation and submission of regulatory reports.

Regulatory requirements for the documentation process

Regulations applicable to the pharmaceutical sector mandate a set of version-controlled documentation. This includes functional requirements, technical specifications, design specifications, test strategy and test scripts. In addition, every stage in the product development cycle must be performed and controlled to strict standards.

Up to data found that Atlassian tools such as JIRA and FishEye were a good-fit solution for implementing a compliant development process. However, these tools are not able to smoothly integrate documentation tasks with development processes in a way that fulfills regulatory requirements.

Versioned, pixel-perfect documents

Having used Confluence in development work, up to data was keen to exploit the software's outstanding collaboration features for documentation tasks, too. But it needed a solution that could manage multiple versions of the documentation, and could output reports with a professional layout and style.

The combination of Scroll Versions and Scroll Office to create wiki-based documentation perfectly fulfils the regulatory requirements that up to data is obliged to meet. Scroll Versions makes it possible to manage multiple versions of documentation in the same space. And Scroll Office enables the content to be exported to Microsoft Word, where suitable styles can be applied.

Developers at up to data create and manage their software using JIRA. At the same time, they document progress and changes in Confluence, which greatly facilitates agile software development processes. When everything is finished, a review and publishing cycle is initiated, making the documentation available to all concerned at the touch of a button.

up to data employs Scroll Versions to log and visualize the entire document lifecycle: from creation of the first draft, through every modification, through publication of the finished version. Every step can be traced and examined by auditors.

Finally, Scroll Office exports the documents via Microsoft Word to PDF format and print-to-archive. The professionally styled documents are then ready for distribution outside Confluence.

Thanks to Scroll Versions, up to data is now able to fulfill the regulatory requirements that govern its documentation processes. What's more, the company is well on the way to achieving a paperless office. Tight integration between Confluence and JIRA rounds out this practical and highly efficient solution.

Company Details

- IT service provider for companies in the life sciences and chemical industry
- More than 20 years of experience in the pharmaceutical market
- Headquarters in Wörrstadt, Germany

Key Takeaways

- Confluence integrates the development and documentation process.
- Scroll Versions enables compliant, version-controlled documentation in Confluence.
- Scroll Office exports pixel-perfect documents.

Used Scroll-Addons

Up to data uses Scroll Versions to manage multiple versions within the same Confluence space.

Scroll Versions

Besides, Scroll Office is used to create pixel-perfect versioned documents

Scroll Office